www.tdhca.state.tx.us

2/26/2020

Section 811 PRA Application Uploading Guidelines

Follow these guidelines when uploading to our secure server (<u>https://s811-files.tdhca.state.tx.us/</u>):

New Applications

- Upload new applications as <u>one</u> pdf, all pages right side up. The application packet can always be downloaded by hitting 'Download Application Packet <u>here</u>) and includes the following, ideally in this order:
 - o <u>Application</u>
 - <u>Property options form</u> (scroll to 'Property Options Forms by County' please do not submit out of date forms)
 - HUD 27061 H Race and Ethnic Reporting Form
 - o HUD 9887 Fact Sheet/9887/9887 a
 - HUD 90102 Verification of Disability
 - o HUD 92006 Supplement to Application for Federally Assisted Housing
 - Proof of applicant age, SSN, and income (if applicable)
- Provide the documents below to the applicant as you meet to discuss the program and complete the application:
 - o EIV & You Brochure
 - HUD Fact Sheet "How Your Rent is Determined"
 - o HUD Resident Rights and Responsibilities Brochure
- Save new applications in the '!New Applications' folder under the name of your agency on the secure server. Once we have fully processed new applications, we create a separate folder for them under the name of the referral agent. *Applications uploaded directly under the referral agent's folder run the risk of being missed.*
 - Title new applications in this way: "First Name Last Name_811app_Number of People in Household_Case Number (case number optional)", ie "Jane Doe_811app_3 ppl_012345" or "Jane Doe_811app_3 ppl"
- Incomplete applications and applications for only properties with closed waiting lists will be rejected.

Application Updates

- If an application needs an update, please upload the complete (updated) application to the '!Application Updates' Folder. This folder will always receive updates, no matter if wait lists are open or closed.
 - Title application updates in this way: "First Name Last Name_811app update_Date_Case Number (case number optional)", ie "Jane Doe_811 app update_12.09.19_012345" or "Jane Doe_811 app update_12.09.19"

